

- Conditions of sale

How to place an order ?

Galerie Antipodes makes buying a work of art safe and easy. Upon request and after checking that the selected artwork is still available, we will send you an enlargement of the item along with its net price. If you offer to purchase, you will receive a confirmation email with an estimated ship date and the final sales price (including shipping / postage cost and packaging). You can of course cancel your order at any time prior to receiving the confirmation e-mail either by phone, by fax or email.

Sales on line are destined to people aged 18 years minimum and legally competent to contract.

Payment options

Galerie Antipodes recommends you to pay by bank card via a service of protected payment, after indicating your bank account numbers. Under no circumstances your bank account numbers are to be communicated to Galerie Antipodes.

You can also pay your purchases by bank transfer. Necessary information, such as our bank account numbers, will be mentioned in the summary of your order.

Prices

The price is fully payable with your order. For international buyers, the orders are invoiced and payable in Euros. Note that the final sales price doesn't take into account taxes or custom duties you may pay on receiving the parcel in accordance with your country's rules and customs.

A confirmation of your order will be sent after authentication of your banking data by the service of protected payment or after reception of your payment by bank transfer. This document includes your invoice number and serves as an invoice.

Conformity

Artworks are sold on the site with a detailed description specifying the size, the medium, the support or the number of prints. If a delivered artwork were not in conformity with the one ordered, as recapitulated on the delivery form, Galerie Antipodes will exchange it or refund it. For this purpose, you can contact our [customer service](#) and return the work 7 days after delivery.

Copyright

Acquiring an original work of art on line does not vest any copyrights in you. Our artists retain all copyrights in their originals, including the rights to make reproductions.

Disclaimer of warranties

We do not warrant that the site, its servers or email sent from the site are free of viruses or other harmful components. Therefore we will not be liable for any damages of any kind, arising from the use of the site including indirect, incidental, punitive or consequential damages.

• Shipping

Delivery address

Orders are delivered to your billing address but during the checkout process, you are provided the option to enter a shipping address that is different from the billing address.

To provide the best service, Galerie Antipodes has chosen the international company DHL Express.

Shipping

When the item leaves our facility, you will be sent a shipment notification in which you will get all the necessary information. Should you wish to check the status of your order, a tracking service is available via [DHL website](#)

Packaging

All items are carefully packaged to prevent damage during transit.

The majority of our prints and works on paper are either rolled and shipped in a reinforced tube or shipped flat in sturdy rectangular packaging, depending on their size. Framed items are securely packaged and padded with paper packaging materials.

Damaged item

If your artwork is damaged when you receive it, please notify us as soon as possible (and within 7 days maximum) by contacting our [customer service](#).

You must retain the damaged Original and all shipping and packaging material. You will be given instructions on the process for receiving your refund and on what to do with the damaged item.